

## The Great Swiss Machinist Raid



### Problem:

A new medical device manufacturer opened up shop in the Dayton, OH area, right near our client. Our client, a medical job shop, was running ten Star Swiss machines with over fifteen operators and two set-up/programmers. This new company began an aggressive campaign to recruit all of the local CNC Swiss talent. As a result, our client lost many of their Swiss machinists (including the two set-up/programmers), leaving them without any experienced machinists and bringing production to a halt.



### Solution:

SwissAssist was brought in to evaluate the situation and get production back up and running as quickly as possible.

- Training was scheduled for the remaining Swiss operators on two shifts.
- Each operator was trained on basic operation, set-up, and programming.
- Our SwissAssist technician was able to manage all programming and set-up needs for medical device prototype jobs, while providing detailed training for the Swiss operators.

### Benefits to the Customer:

- Having a SwissAssist technician in-house to handle programming and set-ups allowed the Swiss department to get back online while the operators completed their training.
- All Swiss operators were trained in a consistent format.
- Once training had been completed, they immediately noticed an increase in throughput within the shop, productivity, and technical knowledge.